

tuffloor

PRODUCT WARRANTY

Coating Technologies Limited (Cotec) will assure that its products incorporated into this specification have been manufactured to Cotec quality specifications.

Cotec will also assure that when correctly applied the system will meet the critical requirements of the Cotec design specification.

However, given that Cotec has no control over the substrate, the installation environment, and the installation process, all warranties for the installed product are supplied by the approved application company and backed by our agreement with them.

Warranty Statement

Cotec paint products are manufactured to strict quality control systems. Cotec is committed to making product that will perform to the highest possible standards.

All products meet or exceed the statutory requirements of the New Zealand Building Code, April 2007.

Warranty Conditions

Any warranty expressed or implied is subject to:

- The products used are those specified by Cotec
- The system and products used are applied by skilled applicators.
- The products are mixed and applied according to the manufacturers published specifications and methods of application.
- The substrate the products are applied to is understood to be the same over all the area treated.
- All preparation work prior to painting is carried out in accordance with Cotec specifications and instructions. Records of application conditions, substrate preparation, film build and batch numbers of Cotec products being applied must be kept by the applicator.
- Cotec assumes no responsibility for any failure resulting from misuse or modification of the product, pre-existing conditions, failure to use the products in accordance with applicable instructions, substandard workmanship, substrate failure and other nonrelated causes.

Warranty Limitations

Any warranty expressed or implied is limited to:

- Cotec providing replacement product to rectify the affected area.
- Warranty is limited to the expected life of the paint system as detailed in this document.
- Cotec is not liable for any costs associated with repair, repainting, or any other costs other than the replacement material.

Paint Life Expectancy and Maintenance

All coatings change over time from the effects of the environment they are subject to such as UV light, substrate movement, water, erosion, and dirt.

Extreme environments such as marine, industrial, and chemical, adhesion failure of previous coatings and the use of mixed water based, and solvent based (unless specified) can lead to reduced life expectancy.

Because of the vast range of conditions that paint can be applied in the life expectancies shown in the table are those normally able to be achieved given the ideal situation of sound substrate, exterior exposure, good maintenance and repair and regular washing.

Expected Life (Years)

The Cotec approved applicator shall provide a warranty for a period suitable based on the specification: The warranty period commences from the date of practical completion. Damaged areas must be repaired immediately to ensure continuity of the Warranty.

Concrete surface Condition	Exterior	Interior
New Unpainted	10	10
Aged Unpainted	7	7
Good Painted	5	5
Poor Painted	3	3

Surface Condition

- New:** New surface as built with new materials and no defects or previous coatings. Not exposed to significant weathering or UV.
- Aged Unpainted:** Aged clean surface no defects or previous coatings. Not exposed to significant weathering or UV, or chemical exposure.
- Good:** Previously coated surface with good adhesion and a sound paint film still performing as a protective layer. Repainting for decorative reasons only.
- Poor:** Old substrate not previously painted and having been exposed to weathering or other elements, previously painted substrates where paint film is breaking down or surface damage is evident.
- Note:** Specification details supporting surface condition and durability.

Product Performance Limitations.

This warranty does not cover paint film breakdown partially or wholly attributable to the following:

- Movement in the substrate or structural cracking or defects
- Hydrostatic pressure or entrapped moisture
- Mistreatment or mechanical damage at time of installation or at any time thereafter
- Weather tightness or leaking attributable to design or construction.
- Faulty application
- Natural weathering, loss of gloss, colour change or fair wear and tear that is no more than the accepted standard for the relevant coating.
- Heat absorption of a colour with an LRV of less than 45%
- Failure to carry out maintenance and annual inspections as specified.
- damage from natural disasters
- tile and grout cracking,
- engineering or design defects, shading
- or execution of work that is not in strict accordance with the specified standards, applicable recognised trade standards, and Cotec's written instructions on how to apply the product.